

## **Terms & Conditions**

To ensure your booking with Zebadee Kidz Parties runs as smoothly as possible please read through the terms and conditions below.

### **Confirmation of Booking**

Your booking is only confirmed once we receive your 50% non-refundable deposit. The remaining balance is then due 7 days before hand via bacs, credit card or cash on the day. Please note cash is the only payment method we accept on the day. Failure to pay your deposit will result in the cancellation of your party.

### **Cancellation and Rescheduling**

Should you need to cancel your party, we are unable to refund your deposit. If you are no longer able to hold your event on the booked date, we will do our best to reschedule your party to an alternative date. Should Zebadee need to cancel your booking due to unforeseen circumstances you will receive a full refund.

### **Party Numbers**

There is a limit of 20 children to one entertainer and 40 children to two entertainers to ensure the party is manageable and provides the best experience all round. Zebadee have the right to stop entertaining if numbers are higher than this without prior notice.

### **Travel and Parking**

All party prices include travel expenses for a 10 mile radius from Bromley BR2 8EW. If your venue is further, there will be an extra charge which will be negotiated before hand. Please note the entertainers will need to park as close to the venue as possible. Any parking charges will need to be paid by the person booking the party not the entertainers. If we encounter any travel issues on the way to the party we will notify the main party contact straight away.

### **Entertainers Details**

We will not give you the contact details of our entertainers at any point. Any discussion regarding your party needs to be done via the Zebadee office. Please be rest assured that your party host will have the main party contact details so if they need to contact you on the day of the party for any reason they can do. They will also talk you though the party format when they arrive at the event. If you request a particular entertainer, we will do our best to facilitate this where possible but please be aware last minute changes sometimes occur due to illness etc.

### **Health and Safety**

We care about the safety of your children and guests - there must be a responsible parent or adult present at all times to monitor and oversee all children. Our priority in entertaining your guests. Zebadee Kidz Parties are not responsible for any injury or accident that may occur during your event.

### **Food Allergies**

We give out sweets during our parties. Please notify us prior to your event if anyone has a food allergy we should be aware of.

### **Pictures and videos**

Our entertainers will take photographs and videos from time to time for publicity purposes. Please let us know if you would prefer us not to do this.

### **Mailing List**

When booking a party with Zebadee you are automatically added to our mailing list. Please let us know if you would prefer to opt out.

### **Characters**

We are in no way associated with any company, brand or licensed character nor do we claim to be. It is not our intention to violate any copyright law.

### **Rebooking**

We hope that you thoroughly enjoy your experience with Zebadee Kidz Parties. If you wish to re book after the event this must be done directly through the Zebadee office not the entertainer/s who hosted your event.